

The following tables define the support level assigned to each desktop and mobile web browser. “Supported” is defined as all functionality of the service has been tested and successfully meets all functional and visual design requirements for screen sizes of 1024x768 and larger. “Allowed” is defined as all major functionality of the service has been tested and successfully meets functional requirements for screen sizes of 1024x768 and larger but some design and/or functional deficiencies may occur. “Unsupported” is defined as browser/OS combinations that do not fall in either the Supported or Allowed list and functionality may not work and will not be supported (via bug fixes). Accessing Online and Mobile Banking on devices and browsers not on these lists, particularly newer and older versions, is done at your own risk.

Please note: The mobile app is not supported/optimized for tablets and it is recommended to access Online Banking via tablet browser for better functionality.

Mobile Browser - OS Support		
Browser	Supported	Allowed
iOS devices - iOS 11.4 and above	Y	
Windows Mobile - OS 8	Y	
Android - 7.0 and above	Y	

Mobile Supported Devices						
Brand/Manufacturer	Model	OS	iPhone App	Android Phone App	Browser	Fingerprint Login Supported
Apple	iPhone 5S	iOS	Y	N	Y	Y
Apple	iPhone 6	iOS	Y	N	Y	Y
Apple	iPhone 6 Plus	iOS	Y	N	Y	Y
Apple	iPhone 6S	iOS	Y	N	Y	Y
Apple	iPhone 6S Plus	iOS	Y	N	Y	Y
Apple	iPhone 7	iOS	Y	N	Y	Y
Apple	iPhone 7 Plus	iOS	Y	N	Y	Y
Apple	iPhone 8	iOS	Y	N	Y	Y
Apple	iPhone 8 Plus	iOS	Y	N	Y	Y
Apple	iPhone SE	iOS	Y	N	Y	Y
Apple	iPhone X	iOS	Y	N	Y	N (Face ID)
Apple	iPhoneXR	iOS	Y	N	Y	Y
Apple	iPhoneXS	iOS	Y	N	Y	Y
Apple	iPhoneXS Max	iOS	Y	N	Y	Y
Google	Pixel 2	Android	N	Y	Y	Y
Google	Pixel 2 XL	Android	N	Y	Y	Y
Google	Pixel 3	Android	N	Y	Y	Y
Google	Pixel 3 XL	Android	N	Y	Y	Y
HTC	One M9	Android	N	Y	Y	N
Huawei	Nexus 6P	Android	N	Y	Y	Y
LG	G5	Android	N	Y	Y	Y
LG	G7	Android	N	Y	Y	Y
LG	K20Plus	Android	N	Y	Y	N
LG	Nexus 5	Android	N	Y	Y	N
LG	Stylo 3	Android	N	Y	Y	N
LG	V10	Android	N	Y	Y	Y
LG	V20	Android	N	Y	Y	Y
LG	V30	Android	N	Y	Y	Y
LG	V40	Android	N	Y	Y	N

Motorola	DROID Turbo	Android	N	Y	Y	N
Motorola	Moto G	Android	N	Y	Y	N
Motorola	Moto X	Android	N	Y	Y	N
Motorola	Moto Z2Force	Android	N	Y	Y	Y
Motorola	Moto Z2Play	Android	N	Y	Y	Y
Motorola	Moto Zforce Droid	Android	N	Y	Y	Y
Motorola	Moto G7	Android	N	Y	Y	Y
One Plus	6T	Android	N	Y	Y	Y
Samsung	Galaxy J7	Android	N	Y	Y	Y
Samsung	GalaxyNote 3	Android	N	Y	Y	N
Samsung	GalaxyNote 4	Android	N	Y	Y	N
Samsung	GalaxyNote 5	Android	N	Y	Y	Y
Samsung	GalaxyNote 8	Android	N	Y	Y	Y
Samsung	GalaxyNote 9	Android	N	Y	Y	Y
Samsung	GalaxyS4	Android	N	Y	Y	N
Samsung	GalaxyS5	Android	N	Y	Y	N
Samsung	GalaxyS6	Android	N	Y	Y	Y
Samsung	GalaxyS6 Edge	Android	N	Y	Y	Y
Samsung	GalaxyS6 Edge Plus	Android	N	Y	Y	Y
Samsung	GalaxyS7	Android	N	Y	Y	Y
Samsung	GalaxyS7 Active	Android	N	Y	Y	Y
Samsung	GalaxyS7 Edge	Android	N	Y	Y	Y
Samsung	GalaxyS8	Android	N	Y	Y	Y
Samsung	GalaxyS8 Plus	Android	N	Y	Y	Y
Samsung	GalaxyS9	Android	N	Y	Y	Y
Samsung	GalaxyS9 Plus	Android	N	Y	Y	Y
Samsung	GalaxyS10	Android	N	Y	Y	Y
Samsung	GalaxyS10E	Android	N	Y	Y	Y

Tablets Supporting Online Banking Website			
Brand/Manufacturer	Model	Operating System	Browser
Apple	iPad (5 th Generation – 2017)	iOS	Y
Apple	iPad (6 th Generation – 2018)	iOS	Y
Apple	iPad (Fall 2017)	iOS	Y
Apple	iPad Air	iOS	Y
Apple	iPad Air 2	iOS	Y
Apple	iPad Mini 2	iOS	Y
Apple	iPad Mini 3	iOS	Y
Apple	iPad Mini 4	iOS	Y
Apple	iPad Pro	iOS	Y
Apple	iPad (2018)	iOS	Y
ASUS	Nexus 7 II	Android	Y
ASUS	ZenPad 3S10	Android	Y
Google	Pixel C	Android	Y
Huawei	MediaPad M3 8	Android	Y
Lenovo	Yoga Tab 3 Pro	Android	Y
Samsung	Galaxy Note 10.1 2014 Edition	Android	Y
Samsung	Galaxy Tab A	Android	Y

Desktop Browser - OS Support			
Operating System	Supported Browser	Allowed Browser	Unsupported
Windows 10	Edge Chrome - Current stable version Firefox - Current stable version		
Windows 8.1			Internet Explorer - Current stable version Chrome - Current stable version Firefox - Current stable version
Windows 7	Internet Explorer - Current stable version Chrome - Current stable version Firefox - Current stable version		
MAC OS X 10.11 (El Capitan)	Safari 9.x - Current stable version Chrome - Current stable version Mojave - Current stable version High Sierra - Current stable version Sierra - Current stable version		
MAC OS X 10.10 (Yosemite)		Safari 8.x - Current stable version Chrome - Current stable version Mojave - Current stable version High Sierra - Current stable version Sierra - Current stable version	