

The following tables define the support level assigned to each desktop and mobile web browser. “Supported” is defined as all functionality of the service has been tested and successfully meets all functional and visual design requirements for screen sizes of 1024x768 and larger. “Allowed” is defined as all major functionality of the service has been tested and successfully meets functional requirements for screen sizes of 1024x768 and larger but some design and/or functional deficiencies may occur.

“Unsupported” is defined as browser/OS combinations that do not fall in either the Supported or Allowed list and functionality may not work and will not be supported (via bug fixes). Accessing Digital Banking on devices and browsers not on these lists, particularly newer and older versions, is done at your own risk.

Please note: The mobile app is not supported/optimized for tablets and it is recommended to access Digital Banking via tablet browser for better functionality. The Architect Mobile Browser requires a minimum OS of iOS 11.4 and Android 7.0.

| Desktop Browser - OS Support | | | |
|------------------------------------|--|--|---|
| Operating System | Supported Browser | Allowed Browser | Unsupported |
| Windows 10 | Edge – Current Stable Version Chrome - Current stable version Firefox - Current stable version | | |
| Windows 8.1 | | | Internet Explorer – Current stable version Chrome - Current stable version Firefox - Current stable version |
| Windows 7 | Edge – Current Stable Version Chrome - Current stable version Firefox - Current stable version | | Internet Explorer – Current stable version |
| MAC OS X 10.11 (El Capitan) | Safari 9.x - Current stable version Chrome - Current stable version Mojave - Current stable version High Sierra - Current stable version Sierra - Current stable version | | |
| MAC OS X 10.10 (Yosemite) | | Safari 8.x - Current stable version Chrome - Current stable version Mojave - Current stable version High Sierra - Current stable version Sierra - Current stable version | |

| Mobile Supported Devices | | | | | |
|--------------------------|-------------------|--------|------------|-------------------|---------------------------|
| Brand/Manufacturer | Model | OS | iPhone App | Android Phone App | Biometric Login Supported |
| Apple | iPhone 6S | iOS 14 | Y | N | Y |
| Apple | iPhone 6S Plus | iOS 14 | Y | N | Y |
| Apple | iPhone 7 | iOS 14 | Y | N | Y |
| Apple | iPhone 7 Plus | iOS 14 | Y | N | Y |
| Apple | iPhone 8 | iOS 14 | Y | N | Y |
| Apple | iPhone 8 Plus | iOS 14 | Y | N | Y |
| Apple | iPhone 11 | iOS 14 | Y | N | Y |
| Apple | iPhone 11 Pro | iOS 14 | Y | N | Y |
| Apple | iPhone 11 Pro Max | iOS 14 | Y | N | Y |
| Apple | iPhone 12 | iOS 14 | Y | N | Y |
| Apple | iPhone 12 Pro | iOS 14 | Y | N | Y |
| Apple | iPhone 12 Pro Max | iOS 14 | Y | N | Y |
| Apple | iPhone 12 Mini | iOS 14 | Y | N | Y |
| Apple | iPhone X | iOS 14 | Y | N | N (Face ID) |
| Apple | iPhone XR | iOS 14 | Y | N | N (Face ID) |
| Apple | iPhone XS | iOS 14 | Y | N | N (Face ID) |
| Apple | iPhone XS Max | iOS 14 | Y | N | N (Face ID) |

| | | | | | |
|-----------------|-------------------|---------|---|---|---|
| Google | Pixel 2 | Android | N | Y | Y |
| Google | Pixel 2 XL | Android | N | Y | Y |
| Google | Pixel 3 | Android | N | Y | Y |
| Google | Pixel 3 XL | Android | N | Y | Y |
| Google | Pixel 4 | Android | N | Y | Y |
| Huawei | Nexus 6P | Android | N | Y | Y |
| LG | G5 | Android | N | Y | Y |
| LG | G7 ThinQ | Android | N | Y | Y |
| LG | Nexus 5 | Android | N | Y | N |
| LG | V20 | Android | N | Y | Y |
| LG | V30 | Android | N | Y | Y |
| LG | V40 Thin Q | Android | N | Y | N |
| LG | V50 | Android | N | Y | y |
| Motorola | Moto G7 | Android | N | Y | Y |
| Motorola | Moto Z2Force | Android | N | Y | Y |
| Motorola | Moto Z2Play | Android | N | Y | Y |
| Motorola | Moto Z4 | Android | N | Y | Y |
| Motorola | Moto Zforce Droid | Android | N | Y | Y |
| One Plus | 6T | Android | N | Y | Y |
| One Plus | 7 Pro | Android | N | Y | Y |
| Samsung | Galaxy A10e | Android | N | Y | Y |
| Samsung | Galaxy A20 | Android | N | Y | Y |
| Samsung | Galaxy A51 | Android | N | Y | Y |
| Samsung | Galaxy Fold | Android | N | Y | Y |
| Samsung | Galaxy J7 | Android | N | Y | Y |
| Samsung | Galaxy J7 Crown | Android | N | Y | Y |
| Samsung | GalaxyNote 8 | Android | N | Y | Y |
| Samsung | GalaxyNote 9 | Android | N | Y | Y |
| Samsung | GalaxyNote 10 | Android | N | Y | Y |
| Samsung | GalaxyNote 10+ | Android | N | Y | Y |
| Samsung | GalaxyS7 | Android | N | Y | Y |
| Samsung | GalaxyS7 Edge | Android | N | Y | Y |
| Samsung | GalaxyS8 | Android | N | Y | Y |
| Samsung | GalaxyS8 Plus | Android | N | Y | Y |
| Samsung | GalaxyS9 | Android | N | Y | Y |
| Samsung | GalaxyS9 Plus | Android | N | Y | Y |
| Samsung | Galaxy S10 | Android | N | Y | Y |
| Samsung | Galaxy S10E | Android | N | Y | Y |
| Samsung | Galaxy S20 | Android | N | Y | Y |
| Samsung | Galaxy S20 Plus | Android | N | Y | Y |