



Location Code: 26902

July 19, 2018

Your new Capital Credit Union credit card will be coming soon

Re: Your Credit Card Account Ending in 0000

*****SINGLE-PIECE

2/1/1

SAMPLE PERSON

PO BOX 2066

MILWAUKEE WI 53201



Dear Cardmember,

This September, you will receive a new Mastercard® Platinum card with a new Account number. You will need to activate it right away as it will take the place of your current card, which will be closed as of September 21, 2018.

Updates to our credit card program are under way and we're excited about our new card offerings. This will mean a few changes to your Account, and we want to make sure you know exactly what to expect.

What to know.

- **New Card.** You will get a new card with a new Account number and updated expiration date. Your current card will be closed on September 21, 2018, so you will need to activate the new card right away and please destroy the current one(s).
- **Balances Transfer Automatically.** All current balances will transfer to your new Account automatically in September. The Annual Percentage Rate (APR) for any current balances will remain at your current terms and conditions.
- **Terms.** Some terms of your Account will change. See the "Important Changes to Your Account Terms", referenced in this letter for more information.
- **Payment Address Change.** The address where you send monthly payments will change as of September 21, 2018, and you will need to send any payments after this date to the following address:

Cardmember Service
P.O. Box 790408
St. Louis, MO 63179-0408

Your next steps.

- **Automatic Payments to Your Current Account.** If your credit card account is currently enrolled in an auto pay program, any transactions scheduled to occur as of September 21, 2018 will be cancelled and cannot automatically be applied to your new account. You will be receiving a communication with information on how to enroll in automatic payments for your new Account.
- **Update Your Bill Payments and Mobile Wallet.** Remember to update any billers with your new credit card information, including your new Account number and expiration date. Upload your new credit card to your device.
- **Update Your Personal Identification Number (PIN).** Once you receive your new card, you will need to contact Cardmember Service at the number on the back of your new card if you would like a PIN.

We're proud of our new card offerings and excited to make them available to you. As always, we remain committed to great service. Should you have any questions, please contact Cardmember Service at 1-800-242-4271.

Sincerely,

Cardmember Service

New Credit Card

In September, watch for your new Mastercard Platinum card with a new Account number and expiration date.

Great Benefits

We provide 24-Hour Cardmember Service for all of your requests.

Your Next Steps

Remember to update any bill payments and your mobile wallet with your new credit card Account information.

Please see the reverse side for additional terms.